

**Welcome & THANK YOU for your  
service!**



- **Overview of:**

**Eligibility**

**Introduction to the VA**

**Services Offered**

**Service Connected Disability**

**What to Expect When You See Your Primary Care  
Provider**





# Eligibility

- Requirements
- Minimum Duty Requirements
- Enhanced Eligibility



## Non-Qualified Veterans

- Dishonorable Discharge
- Other than Honorable Discharge
  - Qualified for Mental Health Only

# Our Administrations



**Veterans Benefits Administration (VBA)**



**VA Central Office (VACO)**  
810 Vermont Ave, DC



**Veterans Health Administration (VHA)**



**National Cemetery Administration (NCA)**

## Where are VA facilities?

- United States
- Puerto Rico
- American Samoa
- Guam
- U.S. Virgin Islands
- Philippines



ACQUISITION ACADEMY



# VISN 10: Michigan

[Go back to VISN region map](#)

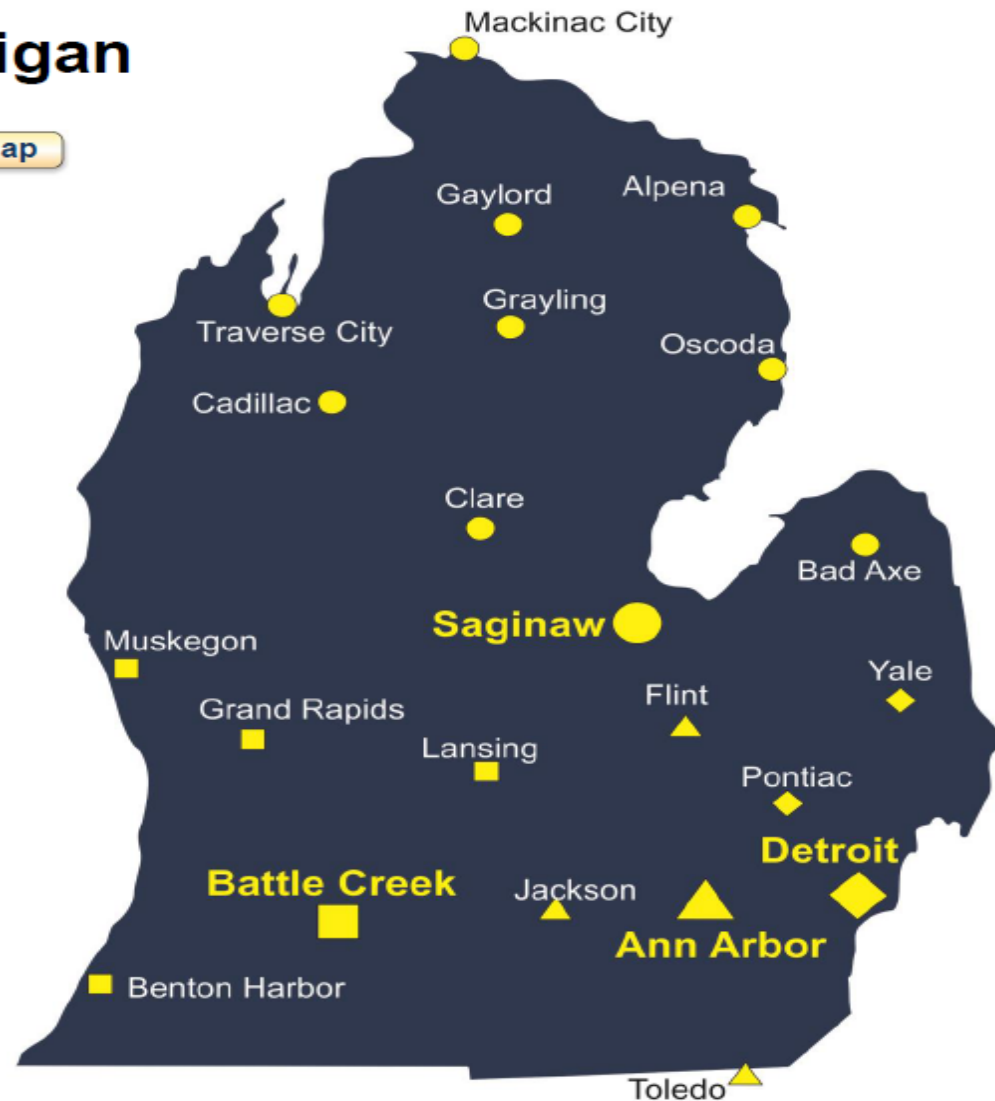
[Go to Indiana map](#)

[Go to Ohio map](#)

## Key:

Bold yellow text and large symbols – Michigan VA medical center locations

Small white text and small yellow symbols – Michigan CBOC locations





Department of  
Veterans Affairs



# BENEFITS



# VA Health Care

**IS**

Benefit

**IS NOT**

Insurance Plan

The VA Benefit **does** qualify you for the Affordable Care Act  
By Law VHA Required to Bill Third Party Insurance Companies



# Co-Managed Care



‘Medical care obtained from BOTH a VA Provider and a Private Sector Provider.’

## Steps for you to take:

### **Sign a Release of Information (ROI):**

- \* Allows staff and the local provider to discuss your care and/or exchange written information with each provider.
- \* Allows for information to be faxed back and forth.

### **Every time you see your VA provider:**

- \* Update him/her about your medical conditions as well as any medication changes made by your provider

## In-Patient Health Services

### Community Living Center

Rehabilitation

Palliative care

Respite Care

Acute Care Telemetry

## Outpatient Health Services

- Medical Office Visits
- Surgical Suite
- Urgent Care Clinic

# Eligibility for Non-VA Emergency Care Coverage

- ✓ Bonafide emergency
- ✓ You have no other insurance
- ✓ If your emergency is directly related to your service connected condition
- ✓ Actively enrolled in the VA

**Note: Notify the VA!!**

**1-844-724-7842**

# Veteran's Crisis Line

- PTSD
- Military Sexual Trauma
- Depression
- Anxiety
- Struggling with relationships
- Difficulty Transitioning to civilian life
- Suicidal Thoughts or Attempts
- Bipolar Disorder
- Schizophrenia
- Substance Abuse

Veteran's Crisis Line: dial 988 (Press 1)  
Text: 838255  
Chat: [veteranscrisisline.net](https://veteranscrisisline.net)

# Disability Claims and Priority Groups





Department of  
Veterans Affairs

# Service Connection



## What Is VA Disability Claim?

Disability Claim is a process by which the veteran files for disabilities that are a result of or made worse by injuries or diseases that happened while on active duty, active duty for training, or inactive duty training.

**‘Non-Service Connected.....’** I have the flu”.

**‘Service Connected’.....** “My hearing loss is due to artillery blasts”.

Need to file a claim?

Service Officers (non-VA employees)

## Priority Groups 1-8

- Group 1** 50-100% SC
- Group 2** 30-40% SC
- Group 3** 10-20% SC - POWs, Medal of Honor, Purple Heart Medal, etc.
- Group 4** VETs receiving VA aid and attendance or housebound benefits
- Group 5** NSC Vets and 0% SC- Income below Means Test Threshold - VETs receiving VA Pension benefits or Eligible for Medicaid
- Group 6** Vietnam Vets, Persian Gulf/OEF/OIF/OND
- Group 7** Veterans with incomes **below** the geographic means test (GMT) income thresholds and who agree to pay the applicable copayment.
- Group 8** Veterans with gross household incomes **above** the VA national income threshold and the geographically- adjusted income threshold for their resident location and who agrees to pay copays

# Prescriptions





## Prescription Co-Payment Level Examples

Effective early 2017, copay amounts are:

Priority Group	Outpatient Medication Tier	Copayment amount		
		1-30 day supply	31-60 day supply	61-90 day supply
2-8	<b>Tier 1</b> (Preferred Generics)	\$5	\$10	\$15
	<b>Tier 2</b> (Non-Preferred Generics and some OTCs)	\$8	\$16	\$24
	<b>Tier 3</b> (Brand Name)	\$11	\$22	\$33
	\$700 Medication Copayment Cap			

Copayments stop each calendar year for Priority Groups 2-8 once a \$700 cap is reached.

Veterans in Priority Group 1 do not pay for medications

# Patient Aligned Care Team (PACT)

1<sup>st</sup> Floor:

Blue Team

Red Team

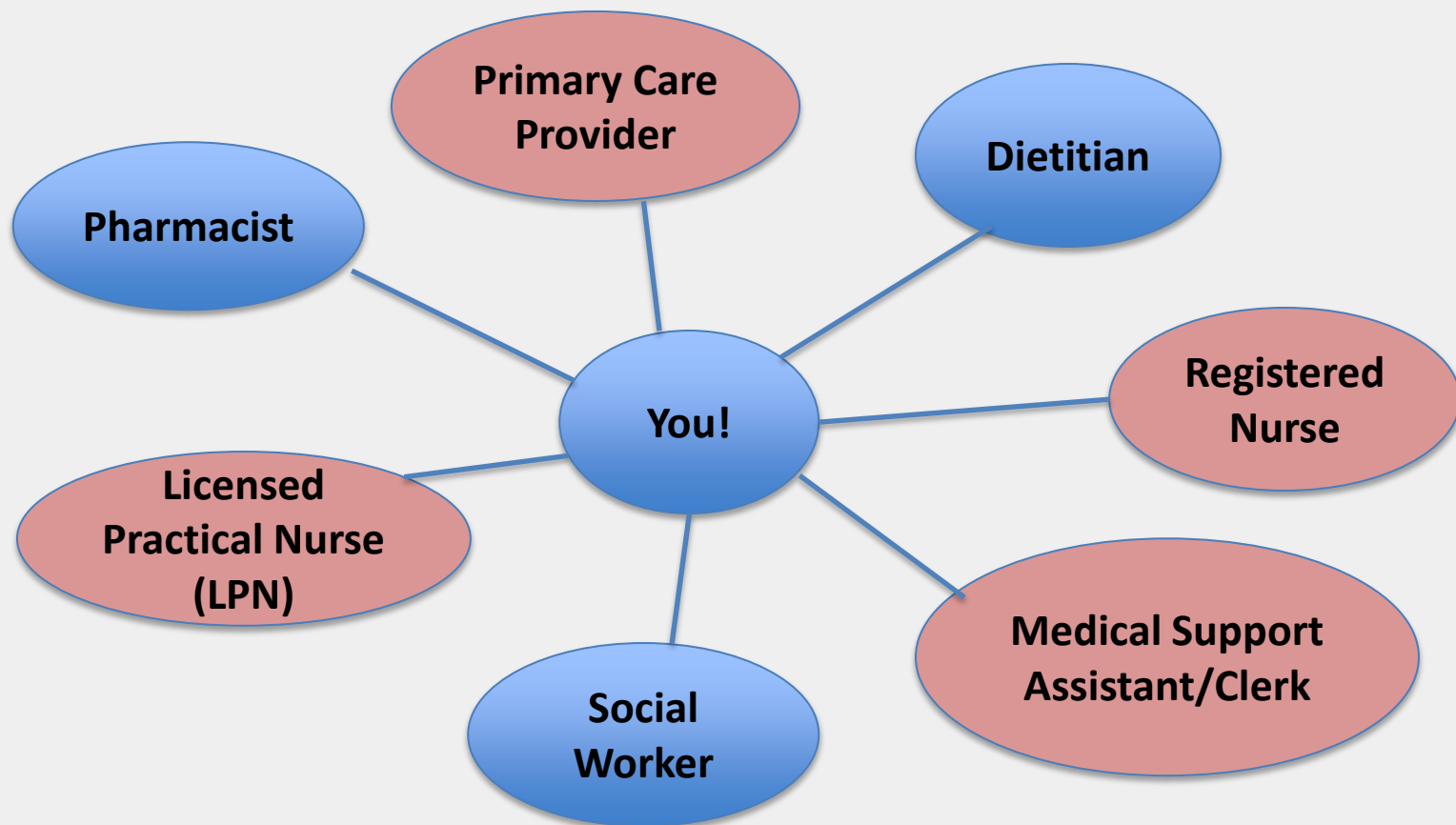
4<sup>th</sup> Floor:

Gold Team

Green Team

Purple Team

At Each CBOC



# Veterans Health Identification Card



- Will need form of ID
- Card mailed within 30 business days
- Lost card? Call eligibility

# Copayments

## OFFICE VISITS

- **\$15.00:** Primary Care
- **\$50.00:** Specialty Care

**Co-Pays are  
NOT paid  
day of  
appointment**

# Got a Medical Question?

8:00am-4:30pm:

- \* Call your Primary Care Team
- \* Speak directly to RN on your Team

Tele-Triage Nurse (After 4:30pm):

- \* 1-800-406-5143
- \* Extension: 11240
- \* 24 hours/7 days

# Appointment Cancellations

Call PACT Team

- Call at least 24 hours before appointment time
- Help your fellow veterans, don't be a no-show,

Call to cancel 😊



UNITED STATES  
DEPARTMENT OF VETERANS AFFAIRS

# QUESTIONS?

**Remember to take home your materials and  
read them! Quiz!!**

**Thank you for your service and welcome to  
the Aleda E. Lutz VAMC!**